STRATEGIC GOAL 1
Maintain and provide expanded access to quality health services to all communities in the Tri-State area.

STRATEGIC GOAL 2
Implement sound practices for operations and governance to strengthen organizational infrastructure of the Valley Health delivery system.

STRATEGIC GOAL 3
Maintain fiscal viability including growth of cash-on-hand, and utilize measurement reports to steer financial decisions, ensure growth and maintain facilities.

STRATEGIC GOAL 4
Reorganize network infrastructure to enhance patient care and meet definition of meaningful use of technology.

STRATEGIC GOAL 5
Develop and implement strategies to ensure that patient care and organizational policies and procedures are of the highest quality and follow standards set forth in the Valley Health business plan and healthcare plan, meeting all rules and regulations required by any governing board and governing organization.

STRATEGIC GOAL 6
Implement strategies to aid in the development, growth and retention of quality staff and promote “team concept” throughout the entire organization.

A MESSAGE FROM OUR CEO
Excellence is a very difficult standard to live up to year after year. This annual report, for the 34 years that I have been writing it, reflects our excellence in delivery of healthcare services and health-related programs. A major factor to achieve the “standard of excellence” is the employees and staff of our organization. This report focuses on our staff, many whom have been with us for several decades. The position the organization holds and its stability can be credited to these individuals who have dedicated themselves and their careers to Valley Health.

Our ability to attract highly skilled and well-educated healthcare professionals and support staff is certainly a signal that we are growing, rewarding and fulfilling work environment that is critical to the pathway toward the mission of Valley Health. If you look around at our competition, you will find significant turnover among professional staff. My sense is, because of our stability and work environment, along with our substantial level of excellence, we continue to see significant organizational growth.

Anually we profile our new providers, some who have joined us through collaborations in Point Pleasant and Milton. Others have joined us as we expand current locales and seek mechanisms to serve populations that have complicated needs, such as those with behavioral problems. We all know the health statistics of our region that reflect depression, drug use and obesity. The demand for increased behavioral and psychiatric resources likely will be a point of emphasis in the next several years. The relationship and opportunity for collaboration with Prestera Center, as indicated in the report, along with Valley Health’s $8.7 million facility on Route 60, will have an impact upon meeting some of the behavioral health demands in our region.

As we move forward in our history, the excellence we achieve is proportional to the quality and professionalism of our employees, be it those that pursue through collaborations such as those with the Point Pleasant practices and the practice in Milton, previously operated by Cabell-Huntington Hospital, or through our general expansion to meet community needs. Our ability to provide professional development and a positive work environment will go a long way to keeping our organization healthy, especially in an industry that has much uncertainty with funding resources, especially Medicare, Medicaid and other government resources.

In achieving our 35-year anniversary, it is clear we have seen many things that have challenged us, be it changes with funding sources, threats to Medicare and Medicaid as well as threats from those locally who felt we should not be in the healthcare delivery business. Obviously, we have survived and thrived in our excellence and service delivery. Today, almost 70,000 individuals call Valley Health their healthcare home. Providers of care and referral partners contact us weekly about wanting to join us as well as bring their patients to us to be part of the Valley Health delivery system. Our success is due to our excellence and the excellence of our 340 staff members who dedicate themselves and their careers to the organization.

We are fortunate we have these individuals, and they despise my and our collective thanks.

Our communities have a great resource in Valley Health. It is a strong and vital community resource that has thrived for 35-plus years strong. I am very honored to be CEO and work for and with such a dedicated Board of Directors which is the strength and backbone of the organization. They enable the staff to accomplish their work and serve the communities the Board of Directors represents.

The excellent partnership of community, board and staff ensures that our future will be strong, even with the challenges we may face. As has been the case for over 35 years, we dig to the challenges and continue to grow and serve the community.

Thank you!
Steve Shatts
Executive Director/CEO

Celebrating 35 Years of Quality Healthcare
Valley Health has come a long way in our 35 year history… a history that has seen a multitude of changes in the healthcare environment of the state and the nation. With the leadership of the administration and staff of Valley Health, we have met the challenges that these changes have brought to the delivery of quality care to our patient population. We have become a model for organizational and clinical excellence and have capitalized on opportunities for expansion of services to better meet the needs of our communities.

I am confident that in the coming year Valley Health will continue to be a leader that exhibits excellence in healthcare delivery providing quality, affordable care to all individuals.

AFFORDABLE CARE ACT GRANT PAVES THE WAY FOR $8.7 MILLION HEALTH CENTER PROJECT

Valley Health broke ground in August 2011 on an $8.7 million facility that, once constructed, will represent the organization’s largest comprehensive health center and new administrative headquarters.

The new facility, funded under the Patient Protection and Affordable Care Act of 2010, Title IV, Section 4101, Public Law 111-148, will allow Valley Health to embark on the next chapter in its long history of healthcare delivery and signifies another important commitment from the Valley Health Board of Directors toward excellent care and critical services to all residents of the region.

The facility, which will be adjacent to the Prestera Center Campus on U.S. Route 60 in Huntington, is anticipated to be complete by December 2012 and will be home to primary medical care services, urgent care services, pharmacy services, psychiatric services, dental services and administrative office space. The new facility will house the most modern technology, including electronic medical, dental and behavioral health records.

The groundbreaking ceremony coincided with Valley Health’s celebration of 35 years of service and National Health Center Week, an annual event each August that honors the country’s largest comprehensive health center and new administrative headquarters.

Celebrating 35 Years of Quality Healthcare

Celebrating Progress Through Leadership
In 2011, Valley Health was able to maintain consistent operating performance and generate an adequate bottom-line. Contributing to Valley Health’s overall performance was an improving dental department which has, over the last five years, steadily increased profitability while providing increased access to its patients.

Valley Health has been able to maintain a low level of debt compared to its increasing net-owned assets. It continues to exhibit an adequate coverage of its operating expenses through the working capital levels it maintains. This has been achieved in an environment of aggressive expansion of service sites and related infrastructure.

Richard Weinberger, CPA
Chief Financial Officer

Comparative Annual Financial Statements

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Overall Gain/(Loss) Trends

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Dental Gain/(Loss) Trends

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Working Cap Monthly Exp
Shelley Bailey, MD – Family Medicine
Shelley Bailey, MD, a fellowship-certified faciwal American Board of Family Practice, came to Valley Health in October 2011 as part of the Cabell Huntington Hospital Family Medical Center merger with Valley Health in Milton. Dr. Bailey who completed medical school and residency at the Joan C. Edwards School of Medicine at Marshall University, has been able to provide ongoing care to her patients throughout the transition while continuing to grow her practice in Milton and at Valley Health – Hurricane.

Sanjay Masilamani, MD – Psychiatry
Sanjay Masilamani, MD, expanded his psychiatry practice in August 2011 with the addition of board certified psychiatrist, Sanjay Masilamani, MD. Dr. Masilamani completed his psychiatry residency and earned the position of chief resident at the CAMC Division of West Virginia University’s School of Medicine. His medical degree was completed at the Marshall University Joan C. Edwards School of Medicine at Marshall University where he specialized in pediatrics during his years of residency. In his practice, Dr. Morris will place emphasis on well-child visits and other types of preventive care. He is also qualified to diagnose and treat children’s illnesses and injuries and manage chronic pediatric conditions.

Matthew Morris, MD – Pediatrics
To meet the Valley Health demand for pediatric services at its Southside and Hurricane health centers, Valley Health brought Matthew Morris, MD, on board in August 2011. Dr. Morris is a graduate of the Joan C. Edwards School of Medicine at Marshall University where he specialized in pediatrics during his years of residency. In his practice, Dr. Morris will place emphasis on well-child visits and other types of preventive care. He is also qualified to diagnose and treat children’s illnesses and injuries and manage chronic pediatric conditions.

Andrea Kellar, MD – OB/GYN
Andrea Kellar, MD, joined Valley Health in August 2011 and serves patients at Valley Health – Hurricane and Valley Health – Fort Gay. Dr. Kellar completed medical school and residency at the Joan C. Edwards School of Medicine at Marshall University where she alternately achieved the positions of chief resident and fellow. Dr. Kellar is qualified in all areas of OB/GYN care, but has special interest in gynecological surgeries and is trained to perform minimally-invasive robotic procedures.

Mathew Weimer, MD – Family Medicine
Mathew Weimer, MD, joined Valley Health in October 2011 as a member of the Joan C. Edwards School of Medicine in Milton. Dr. Weimer came to Valley Health from a practice in Middlesboro, Ohio, as an opportunity to return to the region where he attended college and completed his family medicine residency. Board certified by the American Board of Family Practice, Dr. Weimer was a Yeager Scholar as an undergraduate at Marshall University. His medical degree was then earned at the Medical College of Ohio in Toledo and he completed residency at the Joan C. Edwards School of Medicine at Marshall University.

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Valley Health’s long-planned expansion to Mason County, WV., was finalized in May 2011. The initiative included a partnership with three existing Mason County medical practices and was executed in collaboration with Pleasant Valley Hospital as a means of establishing Mason County’s first network of federally-qualified health centers (FQHC). The three Mason County health centers now under Valley Health’s management include:

• Valley Health – Gallipolis Ferry
• Valley Health – Children’s Clinic, Point Pleasant
• Valley Health – Women’s Health, Point Pleasant

Valley Health’s presence in the Mason County market has provided a service opportunity that includes the ability to serve the uninsured through a sliding fee scale program, access to family planning, access to the Breast and Cervical Cancer Screening Program and access to the Vaccines for Children Program.

Valley Health was fortunate to have the providers for each of the Mason County health centers maintain their well-established practices by becoming valued members of our team.

Damia Hayman, FNP-C – Family Medicine
Certified nurse practitioner, Damia Hayman, serves patients at Valley Health’s practice in Gallipolis Ferry and is qualified to provide family medicine care to patients of all ages. She completed her advanced nursing degree at West Virginia University and supports her profession through service as the West Virginia Representative for the American Academy of Nurse Practitioners and as the West Virginia Nurse Association Advanced Practice Nurse Congress President.

Mark Nolan, MD – OB/GYN
Mark Nolan, MD, has served the healthcare needs of women throughout the region for many years. As the physician in place at Valley Health – Women’s Health, Dr. Nolan completed medical school at the University of Oklahoma College of Medicine and residency at Riverside Hospital in Columbus, Ohio. He is a member of the American Medical Association and the American College of Obstetrics and Gynecology.

John Wiltz, MD – Pediatrics
Dedicated to pediatric care for the last 16 years, John Wiltz, MD, serves Point Pleasant patients at Valley Health – Children’s Clinic. Dr. Wiltz graduated from medical school at the Indiana University School of Medicine and residency at Riverside Hospital in Columbus, Ohio. He is a member of the American Academy of Pediatrics.

Celebrating New Providers

MASON COUNTY EXPANSION STRENGTHENS ORGANIZATION
HIGHLY-SKILLED PHYSICIANS JOIN OUR TEAM
Valley Health Dental Director, Andrea Kelly, DDS, enjoys the internal reward that enhancing a patient’s smile brings. In fact, knowing that she helped improve a patient’s confidence through a more attractive smile is what she likes best about her job.

And while delivering prettier and healthier smiles will always be Dr. Kelly’s top goal, beautiful smiles are not the only reward her team of dentists and hygienists across the network have to offer. Together, the dentistry department is rewarding Valley Health with a very healthy profit margin.

While profitable operation has not always been the course for the dentistry group, the tide turned in 2010. Today, when comparing 2011 financial statistics against those of 2009, the department has seen its revenue increase by 40 percent, and most importantly, its profit by an astonishing 940 percent.

The turnaround, according to Dr. Kelly, “has been a complete team effort between the clinical and administrative staff. Improvement can largely be related to the operational efficiencies we’ve created. The focus we’ve placed on ensuring that patients’ insurance programs are being verified and that co-payments and deductibles are being paid, are evident in the financial results that are being realized.”

Fort Gay
71 Wayne Street
Fort Gay, WV 25514

Harts
22 Fleming Drive
Harts, WV 25524

Southside
723 Ninth Avenue
Huntington, WV 25701

Upper Kanawha
408 Alexander Street
Cedar Grove, WV 25309

Westmoreland
2016 Ashum Road
Huntington, WV 25704

Harmony House
627 - 4th Ave
Huntington, WV 25701

With an understanding of the tremendous need for oral health programs, particularly in rural areas, Valley Health implemented its dentistry program for the first time in 1979 at Fort Gay Family Health Services, a health center that is today known as Valley Health – Fort Gay. Service at that time was delivered to patients by Dr. Daniel Brody, who came to Fort Gay as a National Health Service Corps dentist. Upon fulfilling his commitment to the Corps, Dr. Brody chose to stay with Valley Health, where he now, three decades later, continues to provide patients with dedicated care.

Since the opening of that first practice, Valley Health has since expanded its dentistry program to include practices, not only in Fort Gay, but in Harts, Southside, Upper Kanawha and Westmoreland. Valley Health also makes dental care available to the homeless at Harmony House in Huntington and has plans to establish a sixth full-service practice in 2012 with the completion of its new U.S. Route 60 health complex. All practices offer a comprehensive range of services that include cleanings, sealants, X-rays, fluoride treatments, extractions, fillings, restorative services and cosmetic dental procedures.

Our dentistry team includes a staff of five dentists, two full-time hygienists and two part-time hygienists, all of whom are qualified to treat patients of all ages. Large practices, such as Westmoreland, care for up to 400 patients each month, with approximately 60 percent being adults and 40 percent being children.

In addition to supporting their regular health center practices, providers including Daniel Brody, DMD, Jon Paul Kardos, DDS, Andrea Kelly, DDS, and Donja Hamen, RPD, are actively involved with Valley Health’s growing school-based health center program. Services, including dental education, dental cleanings, fluoride treatments, X-rays and sealants are made available to students enrolled in Valley Health’s five school-based health centers on designated days throughout the year.

The school-based dentistry program looks to expand in late 2012, particularly in rural and underserved urban areas, with a mobile dentistry initiative that is slated for implementation. Seeing the lack of dental education as one of the biggest unmet needs across the region, Valley Health Dental Director, Andrea Kelly, DDS, is supportive of the school-based expansion saying, “Oral healthcare is an important part of maintaining our whole health. People need to understand that dental disease is nearly 100 percent preventable. That’s why expanding our outreach to students and their parents is so critical. It affords us the opportunity to provide early intervention and reach those who may not otherwise have access to care.”

Daniel Brody, DMD
Fort Gay

Jon Paul Kardos, DDS
Harts

Andrea Kelly, DDS
Dental Director
Westmoreland

Lon Spain, DDS
Harmony House

Kara Stevenson Smith, DDS
Southside
NEW HOME IN HURRICANE EXPANDS SERVICES

Valley Health was pleased to move its Hurricane-based health center operation to a newly-constructed, spacious, state-of-the-art facility in October 2011. The new, 5,500 square foot facility, located at 3727 Teays Valley Road, provides the space needed to meet the growing demand for healthcare services in the Teays Valley market.

The new facility makes provision for the continued offering of family medicine care, on-site laboratory services and after hours care. In addition, it has allowed for expansion of the pediatrics department to include an additional physician and for a full-range of OB/GYN services to be introduced. Beginning January 2012, behavioral health and psychiatry services will be available to the community as well.

The physician staff of Valley Health - Hurricane currently includes long-standing Hurricane family medicine physician, Charles Bukovinsky, MD, OB/GYN physician, Andrea Kellar, MD, and pediatricians, Jane Nicholas, MD, and Matthew Morris, MD. April Baisden, MD, and Sanjay Masilamani, MD, will both establish practice hours in January 2012 as psychiatrists.

SECOND MILTON SITE NOW OPEN

Valley Health is pleased to announce a successful collaboration with Cabell Huntington Hospital in assuming operation of Cabell Huntington Hospital's family practice center in Milton as a new Valley Health-managed facility. The health center, now known as Valley Health – Milton, has been operational under the new structure since October 3, 2011, and represents Valley Health's second Milton-based location.

Valley Health – Milton will specifically focus on delivery of family medicine services. Family medicine physician Shelley Bailey, MD, has transitioned to the Valley Health team and has been available to provide ongoing service to her previous patients. She has been joined at the practice by family medicine physician, Matthew Werner, MD. Both doctors are board certified by the American Board of Family Practice.

The new health center, located at 1 Harbour Way, supplements the offerings of Valley Health’s other Milton-based health center, Valley Health – Grant, located at 108 East Main Street. The two sites are slated to merge in 2012.

$492,835 GRANT ALLOWS SCHOOL-BASED EXPANSION

Valley Health Systems, Inc. is pleased to expand its school-based health center (SBHC) programs through the $492,835 grant it received from the U.S. Department of Health and Human Services. The grant makes provision for two new school-based sites to be opened and for equipment and systems upgrades to be completed across existing sites. The project implementation period is July 1, 2011 through June 30, 2013. Once all phases of the project are complete, Valley Health’s school-based program will be represented by a total of seven school-based centers that serve 5,500 students.

Poca High School SBHC
Location: Putnam County
Funding: $103,000
Reach: Poca High, Middle & Elementary Students
Timeline: Service to be available 4Q 2011

SBHC EHR/Equipment
Locations: Existing SBHCs
Funding: $299,450
Reach: 4,652 students
Timeline: 2012

Harts Intermediate SBHC
Location: Lincoln County
Funding: $50,000
Reach: K-8 students in Harts
Timeline: Services to be available in 2012

COMMUNITY HEALTH CENTER GRANT SUPPORTS OPERATIONS

Valley Health is the recipient of a 5-year Community Health Center Grant award from HRSA that allows us to receive $4,786,120 each year through 2016 to help with the operational expenses of providing care to the uninsured in the communities where we are located. A portion of the funding is specifically targeted for the healthcare services our organization provides to the homeless. Valley Health’s total annual operating budget is $34,000,000.

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For Valley Health patient, Angela, West Virginia CONNECT was heaven-sent. As a hairdresser with an expanding clientele, Angela’s income had increased to the point that she no longer qualified for healthcare benefits under the medical card program. “As you work to improve your life, you sometimes have to accept that things get worse for a while,” Angela said. “While I was happy that I was becoming more successful, I quickly came to the realization that my income would not support the cost of continued treatment. I remember getting so upset over the situation one day at work. My appointment with Dr. Hansen was the next day, and I was literally scraping pennies together to try to come up with the money to go to my visit.”

Then in walked Angela’s next client, Hazel Taylor. “Without even knowing my story, Hazel took care of everything for me, helping with my application and making sure that my benefits started right away. That’s the way Valley Health is. I’ve been a patient there since I was 15, and when I go there, they are so friendly and know me by name. Some of the employees have even become my friends.”

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The role that technology plays in Valley Health’s successful quest toward ever-increasing excellence in our healthcare delivery model is critical. As the component that drives our organization’s information connectivity, performance efficiency and tracking capability, information technology platforms are under constant evolution. It is that very evaluation that led senior management to develop a plan for moving direct control of core technology functions back in-house.

Two years ago, in 2009, Valley Health forged a partnership with Florida-based Health Choice Network for technology functions that included electronic health records (EHR), implementation and management, network administration, support services and business intelligence. While the partnership has been effective, evidence pointed to improved response times and enhanced operating efficiencies by moving the majority of those functions back to Huntington.

Leading the transition, which is already underway, is Valley Health Chief Information Officer, Josh Hammonds. Working together with a team that includes IT Technicians, Matt Williamson, IT Helpdesk Associate, Angie Weiland, Clinical EHR Trainer, Kelcy Willis, and an EHR IT Technician that is yet to be hired, Hammonds expects to have network administration, EHR and training services fully under Valley Health’s direct control by the end of first quarter 2012.
Valley Health is pleased to congratulate Scott E. Davis, MD, on his achievement as one of only 16 Pfizer Teacher Development award recipients in 2011.

Dr. Davis, a family medicine physician at Valley Health – Wayne, was bestowed the honor by the American Academy of Family Physicians Foundation (AAFP). Selected among those family medicine doctors across the nation who teach medical students and residents on a part-time basis, the AAFP Foundation considers its Pfizer Teacher Development recipients to be the best in their profession. Selection is based on scholastic achievement, leadership and dedication to family medicine.

Davis, a Lavalette, W.Va., native, joined Valley Health’s Wayne health center in July 2009 and has since made a significant impact on the health and well-being of the community through development of a substantial patient base. Despite the growth of his practice, Davis dedicates time to teaching by routinely rotating medical students from Marshall University’s Joan C. Edwards School through his practice.

In a letter supporting Dr. Davis’ nomination, medical student Lauren Bevins said Davis both challenged and encouraged her during her rotation with him at Valley Health – Wayne.

"Not only was Dr. Davis a great teacher, but I also saw first-hand the compassion and empathy that is so critical when taking care of patients, especially those who have limited medical resources," she wrote. "I saw Dr. Davis work through lunch, stay late in the office and see walk-in patients when his schedule was already full. He was also very aware of the financial challenges that his patients face, and he worked with patients to find lower-cost medications and less expensive screening and diagnostic tests."

Davis graduated from Marshall University’s Joan C. Edwards School of Medicine in 2009 and completed residency there in family medicine in 2011.

"Dr. Davis is very deserving of this prestigious award. He is an exceptional asset to our organization, the students he mentors, and most notably, the patients to whom he so devotedly serves." - Steven Shattls, Valley Health Executive Director/CEO
Celebrating Excellence in Service Delivery

WESTMORELAND QUALIFIES AS LEVEL THREE BY THE NATIONAL COMMITTEE FOR QUALITY ASSURANCE (NCQA)

With Valley Health’s mission of providing quality healthcare to all individuals, we are constantly striving to reach a higher level of quality so that the quality of our patients’ lives can increase as well. It is therefore a goal to have each of our 19 Federally Qualified Health Centers (FQHCs) achieve Patient Centered Medical Home (PCMH) recognition by the National Committee for Quality Assurance (NCQA). Leading the way toward that goal is Valley Health – Westmoreland, located at 2006 Auburn Road in Huntington, who achieved certification from the NCQA this past year as a level three PCMH. Level three certification is the highest available NCQA ranking.

NCQA Patient-Centered Medical Home is an innovative program for improving primary care. In a set of standards that describe clear and specific criteria, the program gives practices information about improving care around patients, working in teams and coordinating and tracking care over time. There are three levels of NCQA, PCMH recognition; each level reflects the degree to which a practice meets the requirements of the elements and factors that comprise the standards. These standards reflect elements that make primary care successful.

FAMILY MEDICINE
Shelley Bailey, MD
Charles Bulkisov, MD
Scott Davis, MD
Jennifer Hadley, DO
Zachary Harnen, MD
Gregory Holmes, MD
Buddy Hurt, DO
Amy Martselle, MD
David Reidel, DO
Charles Vance, III, DO
Michael Ward, DO
Mathew Werner, MD
David Whitmore, DO
Mary Adams, FNP-C
Molly Bennett-Bailey, PA-C
Paul Comer, PA-C
Dania Hammen, FNP-C
Traci Phillips, PA-C
Terry Roberts, FNP-C
Jenifer Hadley, DO
Jena Wilson, FNP-C
Jenifer Wilmann, FNP-C
Jen Jarrell, FNP-C
GASTROENTEROLOGY
Stanley Maxalman, MD

DENTISTRY
Daniel Brody, DMD
Jim Paul Karlus, DDS
Andrea Kelly, DDS
Lon Sloan, DDS
Kate Stevenson-Smith, DDS
Michele Endicott, RDH
Donna Humm, RDH
Amber Shumbert, RDH
Tina Triplet, RDH

INTERNAL MEDICINE
April Baraban, MD
Carleen Harrell, DO
Edward Moran, Jr., MD
Marimkeela Ramam, MD
David Whitmore, DO

OB/GYN
Richard O. Booth, Jr., MD
Brian E. Brown, MD
Joseph DeLonea, DO
Elke Hedd, MD
Andrea Keller, MD
Rafael M. Melhu, Jr., MD
Herbert Myers, DO
Mark Shen, MD
Aaron Smith, MD
Javier Valles, MD

PEDIATRICS
Dawna Smith-Mang, MD
Edward Moran, Jr., MD
Matthew Morris, MD
Jaimie Nichols, MD
Mary Ovem, MD
Daniel Whitmore, DO
John Wilke, MD
Amanda Workman, MD

PHARMACY
Lori Mena, RPh

PSYCHIATRY
April Baraban, MD
Sanjay Maxalman, MD

ULTRASOUND
Amanda Burr, ARME
Courtney Bette, RDMS

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OUR MISSION:
To provide quality healthcare to all individuals, emphasizing outreach to those who are underserved.

OUR VISION:
Valley Health will be the leader in providing excellent community-based primary care.

OUR VALUES:
HONESTY: We will tell the truth.
RESPECT: We will treat every person as important.
UNITY: We will work together.
TRUST: We will do what we say and say what we do.

LEADERSHIP:
Steven Shattls, MPA, CEO/Executive Director
Richard Weinberger, CPA, Chief Financial Officer
Herbert Myers, DO, Medical Director
Lanie Masilamani, MHA, Chief Operating Officer