

# **NO Co-Payments For Primary Care?** *Let Us Show You How!*

Dear Valued Valley Health Patient:

As a Valley Health patient insured through PEIA there is an option for how you may receive primary care and pay less. It is called the Comprehensive Care Partnership (CCP). The purpose of the CCP is to promote the use of health services to keep you well, to identify health problems early and maintain control of any chronic conditions.

Any PEIA member who joins the CCP chooses to receive almost all of their primary health care from Valley Health. Valley Health is responsible for providing prevention services and routine sick care and for coordinating care with specialists when needed. CCP members will have NO co-payments for primary care services at Valley Health.

***The success of the program requires a working partnership that includes your medical provider, Valley Health and YOU.***

**Your Health Center:** Your medical provider and health center will inform you of the recommended health services and be available to provide the preventive services and be accessible when you need sick care. Your medical provider will work out a plan with you to address your health condition and any health risks. Valley Health will remind you when services are due, provide you the information you need to care for yourself, and:

- Maintain an electronic medical record which includes a summary of key health and preventive care history, including medicines, and will provide such information to the member as needed.
- Provide 24 hour telephone access to a medical provider.
- Coordinate closely with specialists to whom members are referred to assure that all information and treatment plans are consistent.

**You, the Member:** The participating member agrees to:

1. use Valley Health for primary health care;
2. contact their primary care provider before receiving medical care from sources other than Valley Health except in the case of emergency;
3. participate in an initial and regular health assessment (at least every two years). The purpose of the assessment is to collect the health history and clinical data needed to identify what preventive services are needed, to plan your care and address your healthcare questions.

# Enrollment is as easy as 1.2.3.

1

Decide that you would like to join the CCP and that Valley Health should be your primary care provider to work with you to coordinate all your care.

2

Complete and sign the enclosed enrollment form and return it to PEIA at the indicated address or give it to a receptionist at one of the health centers.

3

Receive your CCP member card and a brief health history questionnaire by mail or telephone.

**NOTE:** The CCP may not be for you if you want to continue to use a specialist for much of your primary health care.

Your CCP will be effective the first of the month following the month in which your enrollment into the program is received, if it is received no later than the 25th.

**Disenrollment is also easy.** If you wish to go back to the conventional PEIA program, just contact Member Services at PEIA at 1-888-680-7342. You will be returned to the PEIA conventional plan at the beginning of the next month following the month in which your disenrollment was received, as long as it is received by the 25th of the month.

In addition, members may be disenrolled from the CCP program and returned to the conventional PEIA plan if there is a pattern of use of other primary care providers or multiple specialists without consultation with Valley Health medical providers. Disenrollment may also occur if you are not compliant with CCP treatment plans and recommended preventive care services.

We encourage you to take advantage of this exciting new program by completing the enrollment form enclosed with this letter. If you have questions or want additional information, please contact PEIA's Customer Service Unit at 1-888-680-7342, 304-558-7850 or your Valley Health Provider.

Sincerely,



Steven L. Shattls  
Executive Director/CEO



# VALLEY HEALTH

## Comprehensive Care Plan Pilot Program ENROLLMENT FORM

Policyholder Name: \_\_\_\_\_ Address: \_\_\_\_\_

ID Number: \_\_\_\_\_ Insurance effective date: \_\_\_\_\_

Daytime Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Covered Individual	Date of birth	Relationship to policyholder	Medical Home Provider ID #
	_____	_____	_____
	_____	_____	_____
	_____	_____	_____
	_____	_____	_____
	_____	_____	_____
	_____	_____	_____
	_____	_____	_____

I agree that the above-listed persons carried on my PEIA PPB Plan coverage will participate in the CCP program at the above-listed health care provider. I agree the above listed person(s) will abide by the rules, policies and restrictions of the CCP program.

Policyholder signature: \_\_\_\_\_ Date: \_\_\_\_\_

*Please return this form to:*

**WV Public Employees Insurance Agency, Attn: Medical Home Program, 601 57<sup>th</sup> St, SE, Suite 2, Charleston, WV 25304-2345.** Coverage in the medical home program will be effective on the first day of the month following the month we receive your medical home physician selection form.

Please see reverse side for locations and ID numbers.

**Valley Health - A Woman's Place**

1630 13th Ave  
Huntington, WV 25701  
304-697-2014  
ID# 1682001

**Valley Health - Cabell Midland**

School-Based Health Center  
2300 US Route 60  
Ona, WV 25545  
304-743-7495  
ID# 1691001

**Valley Health - East Huntington**

3377 Route 60 E  
Huntington, WV 25705  
304-399-3310  
ID# 1730001

**Valley Health - Fort Gay**

71 Wayne St  
Fort Gay, WV 25514  
304-648-5544  
ID# 1700001

**Valley Health - Gallipolis Ferry**

15167 Huntington Rd  
Gallipolis Ferry, WV 25515  
304-675-5725  
ID# 1696001

**Valley Health - Harts**

22 Fleming Dr  
Harts, WV 25524  
304-855-4595  
ID# 1685001

**Valley Health - Harts Intermediate**

School-Based Health Center  
1246 McClellan Hwy  
Harts, WV 25524  
304-310-1246  
ID# 1759001

**Valley Health - Huntington**

1301 Hal Greer Blvd  
Huntington, WV 25701  
304-525-0572  
ID# 1686001

**Valley Health - Huntington High**

School-Based Health Center  
1 Highlander Way  
Huntington, WV 25701  
304-528-6445  
ID# 1692001

**Valley Health - Southside  
Elementary/Huntington Middle**

School-Based Health Center  
930 2nd Street  
Huntington, WV 25701  
304-528-2070  
ID# 1702001

**Valley Health - Hurricane**

3729 Teays Valley Rd  
Suite 100  
Hurricane, WV 25526  
304-760-6040  
ID# 1690001

**Valley Health - Milton**

1 Harbour Way  
Milton, WV 25541  
304-743-4444  
ID# 1706001

**Valley Health at Prestera**

3375 US Route 60 East  
Huntington, WV 25705  
304-399-7770  
ID# 1710001

**Valley Health - Pt. Pleasant  
Pediatrics**

2801 Jackson Ave  
Pt. Pleasant, WV 25550  
304-675-4107  
ID# 1697001

**Valley Health - Southside**

723 9th Ave  
Huntington, WV 25701  
304-529-0645  
ID# 1688001

**Valley Health - Spring Valley**

School-Based Health Center  
1 Timberwolf Dr  
Huntington, WV 25704  
304-429-1764  
ID# 1693001

**Valley Health - Steeptown**

3 Adena Dr  
Kermit, WV 25674  
304-393-4090  
ID# 1699001

**Valley Health - Teays Valley**

1100 Hospital Dr  
Hurricane, WV 25526  
304-757-8683  
ID# 1893001

**Valley Health - Upper Kanawha**

408 Alexander St  
Cedar Grove, WV 25039  
304-595-1770  
ID# 1687001

**Valley Health - Wayne**

203 Kenova Ave  
Wayne, WV 25570  
304-272-5136  
ID# 1701001

**Valley Health - Wayne High/Middle**

School-Based Health Center  
100 Pioneer Rd  
Wayne, WV 25570  
304-272-3783  
ID# 1694001

**Valley Health - Westmoreland**

2908 Auburn Rd  
Huntington, WV 25704  
304-781-5800  
ID# 1695001



**VALLEY HEALTH**

valleyhealth.org